**Navid Bin Arif**

**Professional summary**

* 6+ years of experience in software testing process which includes preparing Test Plans, Test Scripts, Test Cases and Test Scenarios Executing Tests based on business requirements and functional requirements and Defect Tracking for Manual Testing.
* Good Understanding of various software testing methodologies and SDLC concepts.
* Experience in Project Management methodologies like Waterfall/Agile and Iterative.
* Extensive experience in development of test plans, test strategies for testing and establishing test environments.
* Experience in manual testing of diverse range of applications like desktop, Web based, Client-Server, GUI, and Database.
* Good functional exposure in Insurance, Investment (equity and shares group, futures and options, Brokerage, Commodities), loans and Retail Banking domain.
* Have an ability to query and analyze data in databases- Oracle/SQL.
* SOAP UI Experience in implementing Data Driven Test Scritps and Generating SOAP UI Reports..
* Experience in bug tracking, bug reporting like Test Director, Bugzilla and Quality center.
* Experience in conducting Smoke Test, Functional, System Integration, Regression, User- Acceptance Testing (UAT) and Performance Testing.
* Proficient in using Quality Center, Test Director, Bugzilla, JIRA to track defects and enhancements.
* **Experience in testing Web applications with comprehensive knowledge of browsers and user interface testing techniques.**
* Maintain functioning test environments by verifying integration points and working proactively with DBA’s and Developers as necessary.
* Experienced with testing tools such as HP Quality Center, Quick Test Professional (QTP) SOAPUI and SQL Management Studio Tool
* Demonstrated outstanding leadership, creative problem solving and analytical skills across multiple platforms.
* Ability to quickly adapt and learn, work in-groups as well as independently with minimum supervision.
* Excellent communication skills highly motivated and result oriented professional.

**Technical Skills**

Testing Tools HP Quality Center 9.5/8.2/8.0, Load Runner 9.5, Win Runner 9.2, Performance Center,

Bug Reporting Tools HP Quality Center 9.5/8.2/8.0, Bugzilla, JIRA, IBM Rational

Platforms Windows 2003 Server/98/2000/XP, MS-DOS, Linux,

Database Oracle 9i / 8.x, TSYS, DB2, PL/SQL skills, and MS Access

Web Technologies VBScript, HTML JavaScript ,XML

Web/Application Servers SOAPUI, IIS 4.0, Apache 2.0, BEA Web Logic 8.1

Other Tools: TOAD 8.5, MS Word, Excel, and PowerPoint.

Billing System: FDR, TSYS

**Professional Experience**

**The Walt Disney, Orlando, FL**

**QA Analyst**

**Nov 2015- Present**

Worked as a QA Analyst at The Walt Disney, on their e-commerce Point of Sale (POS) application of Retailing Business accessed through their website and Payment Terminals (Virtual and Physical Register) Once the customer’s account was created/verified (for an existing customer using ID and Password), the customer entered the Credit Card information, which was then processed securely, followed by confirmation of the placed order.

**Responsibilities:**

* Developed test cases and scripts using Micro Excel for Functionality, PCI, Gift Card, Rewards Card Discount, DTI and Regression Testing.
* Performed Functional and Testing using POS.
* Performed manual testing on Matra system.
* Used SharePoint to test documentation and report/track all issues and defects.
* Validated that POS BO is configured to work with Replication of data i.e. any Price, adding, editing and deleting operators from POS Back Office (POS BO) for all server and stores.
* Interface testing by comparing flat files from the exchange information against application.
* Used Home share point for error reporting and communicating between application developers, Product Manager and Program Mangers.
* Performed the web services testing using SOAP UI.
* Validated the SOAP request and response.
* Used XML SPY to validate the WSDL file and to perform the data validation in XML.
* Regression tests were performed after every bug fix or system enhancement.
* Performed Full/MIN Finical Integration Testing (FIT) every time before deployment of new code.
* Performed PCI, Back Office (BO) testing on new code and all the HotFix on code.
* Performed Regression, Negative, PCI, BO, Gift Card and Rewards Card testing for new code release.
* Performed Regression, Negative, PCI, Credit Card, Gift Card and Rewards Card testing on MSR, RFID devices.
* Participate and coordinate testing aspects to ensure the delivery of quality software applications.
* Involved in Test Planning, Designing Test Cases and Scripts, Test Execution, Define and Track Quality Assurance Metrics such as Defects, Defect Counts, Test Results and Test Status.
* Documents all problems and assists in their resolution.
* Perform quality audits across the various IT functions to ensure quality standards, procedures and methodologies are being followed.
* Performed testing of Gift card testing on First data website.
* Performed testing for all major credit cards for Touch to pay and apple pay on XPD.
* Perform all phases of Quality Assurance Testing (Unit, Regression, Negative, User Acceptance, Integration and Financial Certification) for the WDW and DLR Point of Sale System, associated peripherals and applications (Tip & Gratuity Reporting, Electronic Deposit and applicable back-end systems).
* Work in with a large, diverse team as well as independently in a rapidly changing, fast-paced, priority driven environment.
* Involved in Forensic Testing for partners.
* Run Regression Testing on Status Offline, Online and on Standalone Mode (SAM) to verify that all Test script runs as per the requirement.
* Performed fail over testing for new sever which were build for digester recovery, going live with new code and different functional changes.
* Performed E-pay split test on different server with different status
* Executing test scripts of different releases and validating the actual results against the expected results.

**Environment:** POS, Status Online/Offline, Windows XP, Windows 7 MS Office Excel, ALM

**Costco Wholesale, Seattle, WA**

**March 2014- Oct 2015**

**QA Analyst**

Costco Wholesale Corporation operates membership warehouses, which offer a selection of branded and private label products in a range of merchandise categories in no-frills, self-service warehouse facilities. I was involved as a QA to ensure various functionalities of therecent enhancements of thee-commerce application. I was responsible for checking the functionality of the application and overall usage by the prospective customers. Performedmanual backend testing and verified data integrity using SQL queries .

**Responsibilities:**

* Analyze business and system requirements to prepare detailed test plans and test scripts for different scenarios.
* Developed test scripts to validate accounts and logic in conversion process.
* Wrote and executed manual test cases in Quality Center for System Testing and User Accepting Testing (UAT) on credit card system (Green Screens) to validate various scenarios including Creating New Accounts, Minimum Pay Calculations, Fee & Authorizations, Collections, Performance Pricing, Reissue and Rewards.
* Compared converted data in the new platform with the data in legacy system.
* Executed test scenarios that supported the old data from legacy system to sure successful conversion of data.
* Develop new reports for better analysis and customize existing oracle reports for additional information and better reporting using SQL, Oracle Reports and XML- Publisher.
* Developed functional design documents for core Oracle applications based on product management direction and user requirements
* Develop and approve all Retail Oracle Suite QA techniques and processes.
* Created and maintained SQL Scripts and Unix Shell scripts to perform back-end testing on the oracle database.
* Wrote complex SQL queries to perform the backend testing of the Oracle database using SQL developer and UNIX shell commands
* Administrate test controls like problem reporting and defect tracking using Quality Center.
* Performed regression tests to verify bug fixes for each release.
* Performed Black box, User Interface (UI), functional, Usability, GUI testing of web application and validated business rules.
* Performed Positive and Negative Testing to ensure appropriate user authentication.
* Developed test cases for the e-commerce application as part of functional and regression testing.
* Executed SQL Queries to retrieve data from tables and to create views and perform backend testing
* Performed backend testing using SQL and UNIX shell scripts on Oracle database objects like tables, views, indexes, triggers and procedures.
* Extensively documented test result sheets, financial calculation sheets and screen shots capture sheets.
* Generating weekly status reports to the team manager, attend weekly status meeting with team members, team managers, business analysts and technical team.
* Executed testing processes using Agile-Scrum quality methodology.

**Environment:** Quality Center, SOAP UI, Web-Services, UNIX, Java, J2EE, HTML, Oracle, TOAD.

**Staples, Framingham, MA**

**QA Analyst**

**July 2012– Feb 2014**

Staple is one the world’s largest office Products Company. Committed in making it easy for its customers around the globe to buy a wide range of office products, including supplies, technology, furniture, and business services. Staples serves businesses of all sizes and consumers in 27 countries throughout North and South America, Europe, Asia and Australia. The project, which I was in, was maintaining shopping cart and Point of sale (POS) System for the daily operation.

**Responsibilities:**

* Attended Requirements and Design Meetings, Review and Analysis of Requirements and Design Documentation.
* Performed manual, automated testing including functional, system and integration testing.
* Make sure log Files are generated as per the transaction.
* Exporting and importing data to perform database testing.
* Created complex SQL queries for the Back-End testing.
* Performed web application testing for ecommerce solution by validating visual display, usability, navigation, end to end business flows.
* Used Quality Center to house all test documentation and report/track all issues and defects tracking.
* Involved in end-to-end test of Sales and Non sales data in downstream applications, key and poll is the process where sale data originating from stores POS flows to the backend applications
* Interface testing by comparing flat files from the exchange information against application.
* Executed multi-faceted testing including Black Box, Functional, Smoke, Regression, Integration, and Ad hoc Testing according to test plan.
* Designed, implemented, and updated the test plans using Quality Center by reviewing appropriate documentation to test the functionality of different modules.
* Participated in releasing and iteration planning, and represented the QA team.
* Interacted and managed expectations of multiple participants in the application development lifecycle.
* Participated in risk management to help determine best use of development and testing resources.
* Worked with different backend environments to successfully complete the given tasks
* Managed small teams of testers, delegated testers to implement plans and Allocate resources with changing business processes.
* Conducted Backend testing on the Oracle Database using SQL.
* Has written SQL queries on TOAD environment.

**Environment:** Oracle/SQL, QC, Windows XP, MS Office Suite

**Gap Inc, San Francisco, CA**

**QA Analyst**

**July 2011- June 2012**

Gap Europe is planning to open Gap and BR stores in Italy – with at least one Flagship store of each brand planned to open in Sep/Oct 2010 and more to follow in 2011. IT had been asked to have systems ready for deployment by June 2010 to ensure availability for high profile country opening and initial direction had been set that both Gap and BR Italy will open on EGI to avoid the high costs. However analysis forced to operate BR Italy on EGI and Gap on Legacy central systems – with stores of both brands operating on the EGI POS platform.

I was involved testing the functionality of the E-commerce POS application. It’s built using E-Commerce framework, which provides robust ordering capabilities. I was responsible to validate the changes implemented for Gap Italy does not adversely affect existing functionality across all applications and brands.  Regression Test Cases were executed to support this objective.

**Responsibilities:**

* Attended Requirements and Design Meetings, Review and Analysis of Requirements and Design Documentation.
* Performed Functional and Testing using Quick Test Pro.
* Performed manual testing including functional, system and performance testing in all different Internet browsers (
* Familiarity with E-business & Ecommerce applications.
* Exporting and importing data into ORACLE Tables to perform database testing.
* Created complex SQL queries for the Back-End testing.
* Used Quality Center to house all test documentation and report/track all issues and defects tracking.
* Involved in end-to-end test of Sales and Non sales data in downstream applications, key and poll is the process where sale data originating from stores POS flows to the backend applications
* Validated that ORPOS is configured to work with legacy data i.e., Price and discount codes and other transaction types/codes.
* Interface testing by comparing flat files from the exchange information against application.
* Provided support for UAT testing as required for the application.
* Used Mercury Quality Center for error reporting and communicating between developers, product support and test team members.
* Has written SQL queries on TOAD environment.

**Environment:** Load Runner, Oracle/SQL, TOAD, QC, Windows XP, MS Office Suite.

**TJ MAXX, Farmington, MA**

**QA Analyst**

**Jan 2010- June 2011**

TJ Maxx was implementing a new system for improving the point of sales performance. New functionality was added to the registers at the stores, of the POS System to keep track of the slow moving inventory, over-stocked items, stock-outs so as to ensure optimum level of stock in the stores and maximize sales by increasing the speed for credit sales. The project was to test the functionality of store registers as well as the centralized database that stores information of the POS system. As a QA Tester, I was responsible for simulating maximum-volume throughput conditions on this Web based application (intranet) and reviewing system behavior under extreme conditions.

**Responsibilities:**

* Prepared Test Plan and Test Cases according the business requirements.
* Participated in setting up testing environment.
* Developed test cases and scripts using Quick Test Pro for Functionality, Security and Regression Testing.
* Extensive GUI / Usability interface Checkpoint testing.
* Created Text area Checkpoints to test the properties of the text in the application using Quick Test Pro.
* Tested the properties of the tables using table checkpoints using Quick Test Pro.
* Created page checkpoints to test the properties and contents of the web page using Quick Test Pro.
* Conducted Parameterization to data tables using Quick Test Pro.
* Created Multiple Actions using Quick Test Pro.
* Conducted Back-end and Regression testing during the various phases of the application.
* Performed Back-End Testing using SQL queries.
* Analyzed test strategies, test cases for UAT.
* Used Test Director to run manual and automated tests, report execution results.
* Conducted result analysis and interacted with developers to resolve bugs.

**Environment:** Windows XP, UNIX, HTML, Oracle, SQL, UNIX.

**EDUCATION**

Masters in Computer Information System